Tyco Electronics Corporation 221 Jefferson Ridge Parkway Lynchburg, VA 24501 434 455 9468 tel 434 455 6774 fax www.tycoelectronics.com

October 20, 2008

Chief Douglas A. Holton Milwaukee Fire Department 711 West Wells Street Milwaukee, WI 53233

VIA EMAIL: doug.holton@milwaukee.gov

## Dear Chief Holton:

Thank you for taking the time to meet with us last Thursday and for your candid comments regarding the requirements of the Milwaukee Fire Department. We apologize for our inconsistent performance and late deliveries and appreciate, very much, the burden that this has created for you and your organization. It is our intent to correct this as quickly as possible and regain your confidence.

We have committed to delivering the following on or before January 15, 2009.

- 1. P7270 Intrinsically Safe Radio, quantity 473. This will be labeled as model number MAPT-T7HXX-IS.
- 2. NiMH Intrinsically Safe Immersible Battery, quantity 908. This will be labeled part number BKB191210/36 and is compatible with the P7270 and the P7170.
- 3. ½ wave end fed gain antenna, quantity 473. Model MAPT-NC5K. Will be labeled as Part number KRE1011506/1.
- 4. Leather case with should strap. Quantity 473. The part number for the case is KRY1011639/4. The part number for the shoulder strap is CC103333V1.
- 5. Speaker microphone, intrinsically safe and submersible, quantity 473.

To date, 300 of the leather cases and straps have been delivered to the Milwaukee Police Department and subsequently to the Milwaukee Fire Department. We will ship a full compliment of radios, antenna and battery as noted. Additionally, 225 of the batteries noted above have been delivered to the Milwaukee Fire Department. You are welcome to keep these as they are interchangeable with the P7270 and will provide you with a compliment of spares.

Additionally, we recognize that some operational issues exist with deploying this speaker microphone and that additional work needs to be completed between TE and Milwaukee Fire. Dirk Young will engage as the primary point of contact on this issue as we work it through its conclusion

## Tyco Electronics

Chief Douglas A. Holton October 20, 2008 Page2

We have continued to remain in contact with Factory Mutual and received positive news on Friday. They have completed their review of our design changes and have approved the design as compliant with the intrinsically safe requirements. The final remaining requirement is that factory mutual inspectors visit the various factories where these radios are manufactured. We are working the details of such a visit and it should take place in the next two weeks. We expect no further difficulties and if nothing unusual arises we expect that we will be approved for production on or about December 1<sup>st</sup>. We will keep you apprised of our progress and remain committed to providing product to you as soon as possible, but no later than January 15, 2009.

We have appointed Dirk Young as the primary contact during the next few months. He will provide weekly updates via email.

Again, I appreciate your time. You have my personal commitment that we will do everything possible to rectify this situation quickly.

Sincerely,

Chuck Shaughnessy

Vice President, Operations
Tyco Electronics Corporation

Chul Shanzhmersy

Copies:

Dirk Young, Tyco Electronics Burel Lane, Tyco Electronics Jim Anderson, Tyco Electronics Paul Crowe, Tyco Electronics David Moss, Tyco Electronics

Chief Michael L. Jones, Milwaukee Fire Department

Vincent Moschella, Deputy City Attorney



Fire Department

Douglas A. Holton Chief Brian Glassel Assistant Chief

October 17, 2008

Mr. Mark Nicolini, Budget Director Budget & Policy Division City Hall, Room 603 Milwaukee, WI 53202

RE: Extension of Capital Authority

We are asking permission to extend the \$144,132.30 remaining Fire Department Digital Radio System Capital Improvement authority, account FR130050200, past the December 31, 2008, deadline for the following reasons:

- > The department has asked the City Attorney to assist in resolving problems with the supplier of our digital radios.
- > Resolution before the December 31, 2008, deadline is unlikely.
- ➤ The fire department piggy-backed on a police department contract taking advantage of economies of scale in 2005 so it is conceivable that rebidding the contract could become an alternative solution to purchasing needed digital radios.
- > There would not be sufficient time remaining in 2008 to re-bid.

Please contact me directly at extension 8947 if you have questions.

Sincerely,

DOUGLAS A. HOLTON

Chief

DH/jb
Letters&Memos\NicoliniRadios1008