

Technical Communications

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Radio Trouble Report: Radio System Failure

New Item	X Delete Item Alert Me
Officer / Member:	Joseph D Goggins
MPD Email Address	jgoggi@milwaukee.gov
Work Location:	32
Squad #	3240
Vehicle #	105
Radio #/Console position	
Location when problem arises?	
Date / Time of Issue:	5/4/2010 10:05 PM
District of occurrence	3
Device Type:	Mobile Radio
Xmit/Rec Issue:	Transmit
Audio	
Transmit Tone:	Single Beep
Receive Tones	
Control Light Issue:	
Antenna	
Radio:	
Transmissions:	Will Not Transmit
Problem Frequency	Continuous
Problem Seems:	Non Location Dependent
Narrative:	I was following an auto that was possibly involved in a RES at My handheld did not work. My Squad Radio did not work, and my partners handheld did not work. We could not communicate with anyone, and were forced to communicate via cell phone with a fellow officer. The radio worked prior to the area of out did not work after that. The radio system completly failed, and the dispatcher was sending
	squads to assignment while I was hitting my emergency button because I could not use the radios.

The auto was not the suspect auto in this incident, but if it was I nor my partner would have been able to call for help via the radio.

The radio failed and the failure forced us to use a cell phone to get help to us.

Issue Status	Active
Related Issues	
	At 6:40am on 05-05-10 Squad 3340 did go to the area of to test his squad and hand held radios. He reported back stating that he had no problems transmitting on either radio.
	Sir:
	From: Baier, Sandra [mailto:sbaier@milwaukee.gov] Sent: Wednesday, May 05, 2010 6:54 AM
Comments	Today Tom Paoletta went to the 'area looking for any possibilities of interference from Nextel. RSSI reading were from -79 to -84 with no bit error. Every call was made and received very clear. I will look into RNM logs to see if there were any network issues
Due Date	and looking for 200
Assigned To	Janowski, Paul S
Reviewed Date:	5/5/2010 6:25 AM
Reviewed By:	Captain Andra Williams
Title	Radio System Failure

Summary Overview

Created at 5/5/2010 1:49 AM by Kuspa, John Last modified at 5/6/2010 7:13 AM by Williams, Andra P